

WINDMILL HILL COMMUNITY FORUM LTD

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Code of Practice

As a voluntary community based organisation which seeks to be effective and accountable, we the Windmill Hill Community Forum Ltd, will be clear and open about our work, and conscious of our social responsibilities.

In particular we will:

1. State our purpose clearly, for all to see, saying why we exist and what we hope to achieve, and make sure this stays relevant to the needs of our community.
2. Be clear about our values, and the standards we will meet. We will continually assess our services against the standards set, and look for improvements in the way we run our organisation.
3. State clearly in what way our managing body is accountable, and how it will carry out its responsibilities and duties.
4. Make sure that people who use our services are satisfied, and that they are encouraged to contribute to the running of the organisation, and to any review of our work.
5. Recognise that our Staff and Volunteers are our most valuable resource, and make sure they all have the opportunity to contribute to the work of the organisation, and its effectiveness.
6. Support equal opportunities practice and work to make sure that our policies and practices are not directly or indirectly discriminatory.
7. Regularly review the effectiveness of our work, and use this information to improve existing services, and develop new ones as appropriate.
8. Have an appropriate financial system that enables us to work effectively, and protect the interests of everybody involved.
9. Work well together as a group. Share our skills and knowledge, and use our experience to meet the needs and aspirations of our members, and the people who use our services.

Reviewed on September 2011



The Queen's Award
for Voluntary Service



Lloyds TSB | Foundation for England and Wales



Windmill Hill Community Forum Ltd is a limited liability company registered in England and Wales with company number 03931737
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